

## Quality Policy

AmSafe Bridport is committed to provide safe and high quality services through our design, manufacturing and repair services to our Customers through continual improvement of our people, processes and systems.

**Aim:**

AmSafe Bridport will ensure quality excellence and a sound business culture by targeting to:

- Consistently exceed our customer's expectations for product quality and delivery performance by:
  - Ensuring our On Time Delivery target is consistently met or exceeded
  - Ensuring the amount of rejects returned from customers is minimized and actioned when found
  - Measuring our customer perception and acting upon feedback
- Create an environment where everyone can contribute towards continuous improvement
- Developing a culture that promotes open honest communication regarding any potential quality or safety subjects to allow us to act appropriately to reduce the risk of any safety related occurrence.
- Ensure that all of our staff are provided with suitable and sufficient training for required tasks
- Establish, improve and maintain our supplier relationships
- Maintaining and improving on our current aerospace and other approvals

As one collective team, all of our employees have a vital role to play in realizing the objectives of this Quality Policy, and in executing the actions necessary to ensure our success.

This policy will be displayed on company noticeboards; intranet Portal and is available to all interested parties on request.



Audun Ror  
AmSafe Bridport President  
September 2024

Time Frame	Sept 2025 to Sept 2026
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No.	Objective	Main Responsibility
1	Customer delivery performance >98% ex-works [Manufacture]	Operations
2	Customer TAT (turnaround time) < 15 days [Cargo]	Operations
3	Maintain effective customer response times. 1) Manufacturing - Enquiry Review < 3 days 2) MRO - Quotations < 2 days 3) Order Acknowledgment < 2 days	Customer Services
4	Supplier delivery performance > 98%	Purchasing
5	Supplier first time products and documentation >98%	Purchasing
6	To maintain DPPM levels <2000	Quality
7	To maintain business capabilities, customer approval, third party approval, regulatory approval (examples) 1) AS9100 Approval 2) FAA & EASA Approval	Quality
8	Prepare annual training plan incorporating all training needs for the year & ensure completion of the plan 1) FAA Training requirements matrix (minimum)	HR
9	Maintain an environment of zero reportable accidents.	Management
10	Maintain Past due order value to less than 2 days	Operations

Approved by	Title	General /Accountable Manager
	Name	Salvador Valle
	Signature	
	Date	09/08/2025