

## **Quality Policy**

AmSafe Bridport is committed to provide safe and high quality services through our design, manufacturing and repair services to our Customers through continual improvement of our people, processes and systems.

## Aim:

AmSafe Bridport will ensure quality excellence and a sound business culture by targeting to:

- Consistently exceed our customer's expectations for product quality and delivery performance by:
  - o Ensuring our On Time Delivery target is consistently met or exceeded
  - Ensuring the amount of rejects returned from customers is minimized and actioned when found
  - Measuring our customer perception and acting upon feedback
- Create an environment where everyone can contribute towards continuous improvement
- Developing a culture that promotes open honest communication regarding any potential quality or safety subjects to allow us to act appropriately to reduce the risk of any safety related occurrence.
- Ensure that all of our staff are provided with suitable and sufficient training for required tasks
- Establish, improve and maintain our supplier relationships
- Maintaining and improving on our current aerospace and other approvals

As one collective team, all of our employees have a vital role to play in realizing the objectives of this Quality Policy, and in executing the actions necessary to ensure our success.

This policy will be displayed on company noticeboards; intranet Portal and is available to all interested parties on request.

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AmSafe Bridport President

September 2024